IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	)	Group Art Unit [Parent Case]: 2748
	)	
Ronald A. KATZ	)	Examiner [Parent Case]: Weaver, S.
	)	
Serial No. Not Yet Assigned 09/648,691	)	
	)	
Filed: Herewith	)	
	)	
For: TELEPHONIC-INTERFACE	)	
STATISTICAL ANALYSIS SYSTEM	)	

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PRELIMINARY AMENDMENT

Box Patent Application
Commissioner for Patents
Washington, D.C. 20231

OIPE AUG 3 0 2000 PATENT & TRADEMARK OFFICE

Sir:

Prior to examination, please amend the above-identified application as follows:

IN THE CLAIMS:

Please add claims 29-102 as follows and cancel claim 1, without prejudice.

29. A method to be utilized with a telephone facility for on-line handling of customer data contained in a memory in accordance with a select operating format and under control of a computer associated with the memory, comprising the steps of:

receiving incoming calls from callers;

receiving called terminal digital data (DNIS) signals automatically provided by said telephone facility relating to an incoming call to identify said select operating format

LA-157784.1

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